

**NHS** National Institute for Health Research

Collaboration for Leadership in Applied Health Research and Care (CLAHRC) Greater Manchester

# Electronic Long-term Conditions Integrated Review Template (GM-ELIRT)

User Guide: EMIS Web Version

The CLAHRC Greater Manchester is part of the National Institute for Health Research and is a partnership between providers and commissioners from the NHS, industry, the third sector and the University of Manchester clahrc-gm.nihr.ac.uk clahrc@srft.nhs.uk @ @CLAHRC\_GM

### Introduction

This guide is designed to familiarise users with the GM-ELIRT to provide a smooth transition from single disease to integrated reviews.

The GM-ELIRT is designed for reviewing patients with multimorbidity (two or more long-term conditions (LTCs)). For patients with one long-term condition, a single disease template may be simpler to use, however, this depends on preference. This guide has been written assuming that you have prior experience of conducting a review with an EMIS review template. If you have never used EMIS before, please refer to the user manual or contact an EMIS trainer for baseline training before attempting a review with the GM-ELIRT.

The GM-ELIRT can be used by all the primary care team for reviewing patients' LTCs, monitoring care, scheduling appointments and clinical audit providing a seamless, integrated review process for patients with multimorbidity.

# **1** Finding the Template

- a Open the patient's record and search for the template named 'GM-ELIRT'.
- b On opening this template the first page displayed will be 'Long-term Conditions' (Figure 1).

#### Figure 1: Front page

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emplate Runner				
JONES, Adam (Mr)		Born: 08-Apr-1967 (46y) Gender: Male	NHS No.: 560 575	3588 Usual GP: BURNS, Robert (Dr)
Template Runner				
Pages «	Long-term conditions reviewed			
Long-term Conditions	LTC annual reviews		*	No previous entry
Symptoms		24-Mar-2014		
Clinical Assessment	LTC 6 month reviews		*	No previous entry
Bloods and Urine	LTC interim follow ups		*	No previous entry
Lifestyle	Long-term conditions type CKD stage		~	Nie weerden en en heer
Medication	Diabetes type		* *	No previous entry No previous entry
Comorbid Risk Assessment	Heart failure type		*	No previous entry
Investigations	Exceptions reporting	L		no providuo ond y
Education	Exceptions reporting		~	No previous entry
Social				
Vaccinations				
Under Care and Referral				
Follow up				
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# **2** Selecting the long-term conditions that are due for review

- a Select the patient's long-term conditions that you plan to review. Choose the appropriate box depending on the type of review; annual, six monthly or interim follow-up. Click on the blue arrow at the end of the drop down box to reveal the contents (Figure 2).
- **b** Select as many LTCs as required; the majority of boxes within the GM-ELIRT are multi-select.
- **c** For LTCs that require you to provide more detail regarding the diagnosis, click on the appropriate box to complete under long-term conditions type.
- d Use the exception reporting drop down box if you are unable to complete a review.

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#### Figure 2: List of LTCs that appear when drop down box is open

The template offers a patient-centred LTC review. Unlike disease specific templates, the GM-ELIRT is organised by generic subject not diseases. These are found on the left hand side of the screen and include:

- Symptoms
- Medication
- Social
- Clinical assessment
- Comorbid Risk Assessment
- Vaccinations

- Bloods and urine
- Investigations
- Under care of and Referral
- Lifestyle
- Education
- Follow-up

Each section listed to the left, appears on a separate page, arranged to help you progress through the review in a logical order. More detail will now be provided.

# 3 Comorbidity screening

- a Select multiple symptoms from the drop down boxes (Figure 3).
- **b** Symptoms that overlap different conditions can be found in more than one drop down box.
- **c** This patient-centred approach to the symptom review may identify troubling symptoms that the patient has not mentioned during previous appointments.
- d Additional symptoms or further information can be added to the free text box.
- e If review by a GP is required this can be recorded and more information provided as free text.

# Figure 3: Comorbidity screening page with drop down box open at cardiovascular symptoms

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Add E			bonk of Apr 1997 (1997) Gender, Hale Halo handhok	300 313 3300 - 0308 GP, BOKINS, K	(Dere (Dr)
-	Template Runner				
Document	Pages	« Comorbidity screening	1		â
	Long-term Conditions	Cardiovascular	A No cardiovascular symptom	No previous entry	
Se Act	Symptoms	Cognitive	B Chest pain not present	No previous entry	
Template:	Clinical Assessment	Endocrine and metabolic	C Chest pain D Chest pain on exertion	No previous entry	atus
Manches	Bloods and Urine	Gastro-intestinal	E Pleuritic pain	No previous entry	tive
4 🚠 M		Musculoskeletal	F Palpitations G No breathlessness	No previous entry	
	Lifestyle	Neurological	H Breathless - mild exertion	No previous entry	
1	Medication	Psychological	I Breathless - moderate exertion J Breathless - at rest	No previous entry	
	Comorbid Risk Assessment	Respiratory		<ul> <li>No previous entry</li> </ul>	
	Investigations	Urological		<ul> <li>No previous entry</li> </ul>	
	Education	General		V No previous entry	
	Social				
		Other symptoms/Comments		~	
	Vaccinations	Further assessment			
	Under Care and Referral	Refer to G.P.	Text Reason for referral	No previous entry	
	Follow up	Asthma (including RCP 3 questi	ons)		
		Night time symptoms		<ul> <li>No previous entry</li> </ul>	
		Daytime symptoms		No previous entry	
		Activities		No previous entry	
		Exercise		No previous entry	
		Asthma control test (ACT)			
		Asthma Control Test score	125	No previous entry	
		Asthma control steps		<ul> <li>No previous entry</li> </ul>	
		COPD			
		Severity		<ul> <li>No previous entry</li> </ul>	
		Sputum		<ul> <li>No previous entry</li> </ul>	
		MRC Breathlessness			
		MRC Breathlessness scale		<ul> <li>No previous entry</li> </ul>	
		COPD assessment test (CAT)			
		COPD assessment test	<u> (40</u>	No previous entry	
		Heart Failure NYHA classification			
			· · · · · · · · · · · · · · · · · · ·		<u> </u>
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# 4 Specific symptom review and Quality Outcome Framework (QOF) indicators

- a Once generic symptoms have been reviewed, a more detailed investigation of specific symptoms can be carried out for the following conditions:
  - i Asthma
  - ii COPD
  - iii Heart Failure

- **b** Select symptoms from the drop down boxes in each section (Figure 4).
- c Use the links to complete questionnaires such as the Asthma Control Test (ACT) and the COPD Assessment Test (CAT), then enter the score in the box provided.

JONES, Adam (Mr)		Born: 08-Apr-1967 (46y) Gender: Male	NHS No.: 560 575 3588	B Usual GP: BURNS, Robe
Template Runner				
Pages	<ul> <li>Cardiovascular</li> </ul>		🖌 🛛 No pr	revious entry
Long-term Conditions	Cognitive		🖌 🛛 No pr	revious entry
Symptoms	Endocrine and metabolic		🖌 No pr	revious entry
Clinical Assessment	Gastro-intestinal		🖌 🛛 No pr	revious entry
	Musculoskeletal		💌 No pr	revious entry
Bloods and Urine	Neurological		V No pr	revious entry
Lifestyle	Psychological		V No pr	revious entry
Medication	Respiratory		V No pr	revious entry
Comorbid Risk Assessment	Urological			revious entry
Investigations	General			revious entry
Education				,
Social	Other symptoms/Comments		~	
	Further assessment			
Vaccinations	Refer to G.P.	Text Reason for referral	No pr	revious entry
Under Care and Referral	Asthma (including RCP 3 quest	ions)	· ·	
Follow up	Night time symptoms		V No pr	revious entry
	Daytime symptoms			revious entry
	Activities			revious entry
	Exercise			revious entry
	Asthma control test (ACT)		- No pr	evidus entry
	Asthma Control Test score	<u>/25</u>	No pr	revious entry
	Asthma control steps		<ul> <li>No pr</li> </ul>	revious entry
	СОРД			
	Severity		🖌 No pr	revious entry
	Sputum		V No pr	revious entry
	MRC Breathlessness			
	MRC Breathlessness scale		🖌 🛛 No pr	revious entry
	COPD assessment test (CAT)			
	COPD assessment test	<u>[40</u>	No pr	revious entry
	Heart Failure			
	NYHA classification NYHA classification		Vi No ni	revious entry
		A New York Heart Association Classification - Class	110 pt	evious entry
		B New York Heart Association Classification - Class C New York Heart Association Classification - Class	п	

#### Figure 4: Comorbidity screening page showing disease related symptoms

# **5** General Clinical Assessment

- a Enter measurements for clinical findings under generic assessment (Figure 5).
- b Enter the patient's target systolic and diastolic BP according to NICE recommendations (see clinical evidence pages in the GM-ELIRT Overview, ideally this information should embedded in future updates).

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-	Template Runner			
Document	Pages	« Generic		<u>^</u>
	Long-term Conditions	BP (systolic/diastolic) reading	/ mmHg	No previous entry
Act	Symptoms	Target systolic BP	mmHg	No previous entry
Template	Clinical Assessment	Target diastolic BP	mmHg	No previous entry
Manches	Bloods and Urine	Pulse rate	beats/min	No previous entry
4 🏯 M	Lifestyle	Pulse oximetry	Y	No previous entry
Þ	Medication	Pulse rhythm		No previous entry
		Height	cm	No previous entry
	Comorbid Risk Assessment	Weight	kg	No previous entry
	Investigations	BMI	Calculate	No previous entry
	Education	BMI assessment	~	No previous entry
	Social	Waist	cm	No previous entry
	Vaccinations	Asthma		
	Under Care and Referral	Peak flow meter	· · · · · · · · · · · · · · · · · · ·	No previous entry
	Follow up	Peak flow rate	L/min	No previous entry
		Best ever peak flow rate	L/min	No previous entry
		Predicted peak expiratory flow rate	Calculate	No previous entry
		Exhaled nitric oxide test		No previous entry
		Inhaler technique	~	No previous entry
		Inhaler frequency	~	No previous entry
		Spacer device in use		No previous entry
		Spirometry	~	No previous entry
		Oral steroids used since last appointment		No previous entry
		Home nebuliser used since last appointment		No previous entry
		Emergency asthma admission since last appointment		No previous entry
		COPD		
		Inhaler technique	~	No previous entry
		Spacer device in use		No previous entry
		Forced expired volume in 1 second	litre	No previous entry
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#### Figure 5: General Clinical Assessment page

# **6** Specific Clinical Assessment

- a For more specific clinical assessment, scroll to appropriate section to complete for the following LTCs as shown in the example in Figure 6:
  - i Asthma
  - ii COPD
  - iii Diabetes
  - iv Hypertension
  - v Peripheral Arterial Disease
  - vi Rheumatoid Arthritis

#### Figure 6: Specific Clinical Assessment page

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emplate Runner					
Pages 🔹					<u>^</u>
ng-term Conditions	Inhaler technique		*	No previous entry	
nptoms	Spacer device in use			No previous entry	2
nical Assessment	Forced expired volume in 1 second	litre		No previous entry	a
oods and Urine	Percent predicted FEV1	<u>%</u>		No previous entry	t
	Spirometry		*	No previous entry	
festyle	FEV1/FVC ratio			No previous entry	
Aedication	Forced vital capacity - FVC	litre		No previous entry	
Comorbid Risk Assessment	Number of COPD exacerbations in past year	/vear		No previous entry	
nvestigations	Diabetes				
ducation	Last hypo. attack	24-Mar-2014		No previous entry	
Social	Amputation		*	No previous entry	
/accinations	Observation of injection sites		~	No previous entry	
Under Care and Referral	Eye Exam				
	Current retinopathy screening status		*	No previous entry	
follow up	Retinopathy		~	No previous entry	
	Cataracts		*	No previous entry	
	Partially sighted		~	No previous entry	
	Foot Exam				
	Current diabetic foot screening		*	No previous entry	
	Touch sensation		~	No previous entry	=
	Vibration sense		~	No previous entry	
	Peripheral pulses	[	~	No previous entry	
	Diabetic foot risk assessment	O/E - R.femoral pulse absent	^	No previous entry	
	Hypertension	O/E - L.femoral pulse absent O/E - R.popliteal pulse absent			
	Avg. home systolic	O/E - L.popliteal pulse absent O/E - R.post.tib pulse absent		No previous entry	
	Avg. home diastolic	O/E - L.post.tib. pulse absent		No previous entry	
	Ambulatory systolic	O/E - R.dorsalis pedis absent O/E - L.dorsalis pedis absent	=	No previous entry	
	Ambulatory diastolic	O/E - Absent right foot pulses J O/E - Absent left foot pulses		No previous entry	
	Peripheral Arterial Disease	p O/E - Absent lert root puses	<u> </u>	,	
					~

iv Lipid profile

viii Autoimmune

vii Bone Thyroid function

d Record exceptions as appropriate

Renal

vi Liver

ix Folate

V

# 7 Bloods and Urine

- a Check blood results during the review within the template.
- **b** Check and add urine results during the review
- c Results can be found by type and are listed under the following profiles as shown in the example in Figure 7:
  - i Urine
  - ii Full blood count
  - iii Glycaemic
- Figure 7: Blood and Urine results
- 🗲 🏠 💋 象 ) 🐑 EMIS Web Health Care System - Manchester Practice 2 - 23459 emis D X • E JONES, Adam (Mr) Born: 08-Apr-1967 (46y) Gender: Male NHS No.: 560 575 3588 Usual GP: BURNS, Robert (Dr) Template Runner Lipid profil Pages \* Docum Serum Total Cholesterol mmol/L Long-term Conditions No previous entry S. Ac Serum HDL mmol/L No previous entry Symptoms Serum LDL mmol/L No previous entry 'emplat Clinical Assessment Total cholesterol:HDL ratio Manches No previous entry Bloods and Urine 4 🚠 M Serum triglycerides mmol/L No previous entry Lifestyle Renal profile Þ Medication Serum sodium mmol/L No previous entry Comorbid Risk Assessment Serum potassium mmol/L No previous entry Investigations Serum urea level mmol/L No previous entry Education Serum creatinine umol/L No previous entry Social eGFR abbreviated MDRD <u>mL/min</u> No previous entry Albumin / creatinine ratio No previous entry Vaccinations Under Care and Referral Urine microalbumin mmol/L No previous entry Liver profile Follow up Serum total protein <u>a/L</u> No previous entry q/L Serum albumin No previous entry Serum globulin <u>a/L</u> No previous entry Serum total bilirubin level umol/L No previous entry IU/L Serum alkaline phosphatase No previous entry ALT/SGPT serum level <u>IU/L</u> No previous entry IU/L Serum alanine aminotransferase level No previous entry Serum gamma-glutarnyl transferase level IU/L No previous entry Bone profile mmol/L Serum calcium No previous entry Serum inorganic phosphate mmol/L No previous entry Serum albumin <u>a/L</u> No previous entry Serum alkaline phosphatase IU/L No previous entry TFTs Thyroid Function Tests Serum T3 level nmol/L No previous entry # \* Cancel EMIS Web Health Car. 🛛 🗘 🔿 🔟 🕫 🥴 🔯 🚺 14 💾 start

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# 8 Lifestyle

- a Complete lifestyle review as per single disease templates and record findings under the headings as shown in Figure 8:
  - i Smoking
  - ii Alcohol consumption

**Figure 8: Lifestyle factors** 

- iii Exercise
- iv Diet

- **b** Click on link to the Pack Years Calculator and enter results in the box provided.
- c Click on link to the Audit C and enter results in the box provided.
- d Click on link to the GPPAQ and enter results in the box provided.

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Add <sup>E</sup>	Template Runner				
	Pages «	Smoking			
Document	Long-term Conditions	Smoking status	×	No previous entry	
Se Act	Symptoms	Smoking cessation advice	×	No previous entry	
Template:	Clinical Assessment	Pack years calculator			atus
Manches		Pack years Nicotine replacement therapy	year		ive
4 👗 M	Bloods and Urine	User of electronic cigarette		No previous entry	
	Lifestyle	Blood carbon monoxide level		No previous entry	
	Medication			No previous entry	
	Comorbid Risk Assessment	Alcohol consumption			
	Investigations	Alcohol consumption  Patient advised about alcohol	<u>U/week</u>	No previous entry	
	Education	Link to AUDIT-C		No previous entry	
	Social	AUDIT-C questionnaire	<u>/12</u>	No previous entry	
		Exercise			
	Vaccinations	Brief intervention for physical activity	×	No previous entry	
	Under Care and Referral	GPPAQ questionnaire			
	Follow up	GPPAQ	×	No previous entry	
		Diet			
		Diet	·	No previous entry	
			A Weight reducing diet B Low cholesterol diet C [V]Dietary surveillance and counselling		
			D Patient advised re diet		
			E Pt advised re wt reducing diet F Patient advised re low cholesterol diet		
			G Pt advised re low salt diet		
			H Advice about fluid intake I Weight monitoring		
			J Patient advised re exercise		
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# **9** Medication review and adherence to therapy

- a Complete generic section to record whether medication review was completed or declined.
- b Monitor adherence status and add additional information if adherence requires further monitoring (Figure 9).

#### Figure 9: Medication review

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T	Template Runner				x7 0 0
	JONES, Adam (Mr)		Born: 08-Apr-1967 (46y) Gender: Male NHS No.: 560 5	75 3588 Usual GP: BURNS, Robert	(Dr)
Add <sup>B</sup>	Template Runner				
	Pages «	Generic			
Document	Long-term Conditions	Medication review	×	No previous entry	
Se Act	Symptoms		Text		
Template	Clinical Assessment	Adherence	· · · · · · · · · · · · · · · · · · ·	No previous entry	atus
Manches			A Adheres to medication regimen B Partial adherence to medication regimen		tive
4 🚠 M		Asthma	C Does not adhere to medication regimen		
▶ 🗋	Lifestyle	Asthma medication review	D Discussion about medication regimen adherence E Needs assistance with medication regimen adherence	No previous entry	=
	Medication	Medication	<b>~</b>	No previous entry	
	Comorbid Risk Assessment		Text		
	Investigations	Spacer device in use		No previous entry	
	Education	Home nebuliser		No previous entry	
	Social	Atrial Fibrillation			
	Vaccinations	Beta-blockers	×	No previous entry	
	Under Care and Referral	Calcium-channel blockers	~	No previous entry	
		Digoxin prophylaxis		No previous entry	
	Follow up	Anticoangulant	×	No previous entry	
		Aspirin		No previous entry	
		INR		No previous entry	
		INR % TTR	<u>%</u>	No previous entry	
		Chronic Kidney Disease			
		ACEI or ARBs	×	No previous entry	
		Statin	¥	No previous entry	_
		COPD COPD medication review			
				No previous entry	
		Medication	Teut	No previous entry	
		Home nebuliser	Text		
		Oxygenator therapy		No previous entry	
		Coronary Artery Disease		No previous entry	_
		Coronary Artery Disease		No previous entry	
		ACEI or ARBs	~	No previous entry	
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### **10** Prescribed Medication

- a Monitor medication status by disease, listed in alphabetical order (Figure 10). Further prescribing guidance is provided on the clinical evidence pages in the GM-ELIRT Overview (ideally this information should be embedded in future updates).
- **b** Record exceptions as required within each drop down box.
- c Medication effectiveness can be monitored, for example, for patients taking the anticoagulant therapy 'warfarin' the international normalised ratio (INR) and Time in Therapeutic range (TTR) for INR can be recorded as shown in Figure 9 above.
- d Where limited options are available in the drop down boxes, further information can be added as free text.

		Born: 08-Apr-1967 (46y) Gender: Male NHS No.: 560		ert (Br)
Template Runner	ACEL UF ARBS	× .	No previous entry	
Pages	Statin	v	No previous entry	
Long-term Conditions	Heart Failure		,	
Symptoms	ACEI or ARBs	×	No previous entry	
Clinical Assessment	Beta-blockers	×	No previous entry	
Bloods and Urine	Diuretic		No previous entry	
Lifestyle	Digoxin prophylaxis		No previous entry	
Medication	Aldosterone antagonist	~	No previous entry	
	Ivabradine	v	No previous entry	
Comorbid Risk Assessment		Text Ivabradine		
Investigations	Hypertension			
Education	Hypertension medication review		No previous entry	
Social	ACEI or ARBs	<b>v</b>	No previous entry	
Vaccinations	Beta-blockers	✓	No previous entry	
Under Care and Referral	Calcium-channel blocker	×	No previous entry	
Follow up	Diuretic	×	No previous entry	
	Osteoporosis			
	Bone sparing drug treatment offered for osteoporosis - ESA		No previous entry	
	Peripheral Arterial Disease			
	Statin	×	No previous entry	
	Antiplatelet	×	No previous entry	
	Long term dual antiplatelet drug therapy indicated		No previous entry	
	Rheumatoid Arthritis			
	Disease modifying antirheumatic drug therapy initiated		No previous entry	
	DMARDs	·	No previous entry	
	Stroke/TIA	A Azathioprine monitoring undertaken in secondary care	· · · · ·	
	Statin	B Azathioprine monitoring undertaken in primary care C Ciclosporin monitoring undertaken in secondary care	No previous entry	
	Antiplatelet	D Gold therapy monitoring undertaken in secondary care E Methotrexate monitoring undertaken in secondary care	No previous entry	
	Long term dual antiplatelet drug therapy indicated	F Methotrexate monitoring undertaken in primary care	No previous entry	
	Anticoagulant	G Penicillamine monitoring undertaken in secondary care H Sulphasalazine monitoring undertaken in secondary care	No previous entry	
	1 in the sugardine		No provous oritry	

#### Figure 10: Medications listed by LTC

### 11 Comorbid Risk Assessment

- a Select from the alphabetically list to screen for the following as shown in Figure 11:
  - i Cognitive function
  - ii Coronary artery disease
  - iii Depression and anxiety
  - iv Diabetes

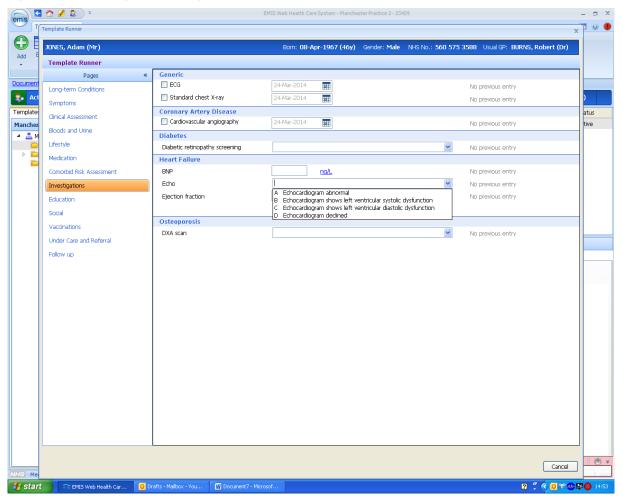
- v Falls
- vi Fractures
- vi Stroke
- **b** Click on the link to open risk questionnaire.
- c Enter result in box provided.
- EMIS Web Health Care System Manchester Practice 2 23459 🔄 🏠 💋 象 🗦 o x emis Y 0 JONES, Adam (Mr) Born: 08-Apr-1967 (46y) Gender: Male NHS No.: 560 575 3588 Usual GP: BURNS, Robert (Dr) Template Runner Cognitive function screening Pages Docum GPCOG Long-term Conditions GPCOG /15 No previous entry S. Act Symptoms <u>6CIT</u> Template Six item cognitive impairment test /28 atus No previous entry Clinical Assessment Manch Coronary Artery Disease screening Bloods and Urine 4 🚠 N Framingham risk score Lifestyle % over 10 years Calculate No previous entry Framingham Score Medication QRISK Comorbid Risk Assessmen QRISK 10 y CVD Risk % over 10 years Calculate View No previous entry QRISK2 exceptions reporting No previous entry Investigations A QRISK2 cardiovascular disease risk assessment declined B Unsuitable for QRISK2 cardiovascular disease risk assess ORISK2 cardiovascular disease risk assessment declined Depression and anxiety screening Education PHQ-9 questionnaire Social PHQ-9 score 127 No previous entry Vaccinations Generalised anxiety disorder assessment (GAD-7) GAD-7 score /21 No previous entry Under Care and Referral Biopsychosocial assessment No previous entry Follow up Diabetes screening **ODiabetes risk score** QDiabetes risk score % No previous entry High risk of diabetes mellitus No previous entry Falls risk screening FRAT assessment Falls risk assessment tool (FRAT) No previous entry Number of falls in last year /vear No previous entry Fracture risk screening FRAX assessment WHO FRAX 10 yr osteoporotic fracture probablty scor with BMD % No previous entry Stroke (Complete for patients with a diagnosis of AF) CHADS2 risk score CHADS2 Risk Score No previous entry Calculate CHA2DS2 - VASc risk score Calculate CHA2DS2-VASc Risk Score No previous entry Cancel 🛿 🖞 🔇 🖸 🎯 🥸 🐯 😫 14: ধ start EMIS Web Health Car... 0 Drafts - Mailbox - You...

#### Figure 11: Comorbid Risk Assessment page

# 12 Investigations

- a View previous investigation results (Figure 12).
- b Enter or edit dates for scheduled appointments following discussion with the patient about all needs requiring further investigation, not just one as per single disease templates. This may help the patient to understand how some LTCs are linked.
- c This page could be extended to include further investigations.

#### Figure 12: Investigations page



# **13** Education

- a Record verbal education, leaflets, booklets given where Read Codes are available (Figure 13).
- b Some of the advice may overlap different LTCs, but holistic education covering all LTCs may allow the patient to discuss anxieties regarding conflicting advice provided by different HCPs and services managing his/her care.

#### Figure 13: Education page

ems	÷	📸 💋 📚 🗦 🔻		EMIS W	/eb Health Care System - Manchester Practice 2 - 23459		- 5 X
	T	Template Runner					x 🛛 🔍 🕚
•		JONES, Adam (Mr)			Born: 08-Apr-1967 (46y) Gender: Male NHS No.: 560 575	i 3588 Usual GP: BURNS, Rob	ert (Dr)
Add T	1	Template Runner					
		Pages «	Education				
Docume		Long-term Conditions	Asthma		▼	No previous entry	
<b>S</b> • ^	C1	Symptoms	Asthma rescue pack			No previous entry	
Templat	e:	Clinical Assessment	Asthma rescue pack	not suitable Te.	xt Asthma rescue pack not suitable	No previous entry	atus
Manch		Bloods and Urine	Atrial Fibrillation		¥	No previous entry	tive
4 🏯	M	Lifestyle	COPD	A	Issue of chronic obstructive pulmonary disease rescue pack	No previous entry	
Þ		Medication	Diabetes	B	Chronic obstructve pulmonry disease rescue pack not indicatd Education for self-management of respiratory health	No previous entry	
6		Comorbid Risk Assessment	Heart Failure	Ľ	Education for self-management of respiratory realth	No previous entry	
		Investigations					
		Education					
		Social					
		Vaccinations					
		Under Care and Referral					
		Follow up					
	l						
						r	{ { ( { ( { ( { ( { ( { ( { ( { (
NHS M	lei					l	Cancel
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### 14 Social Needs

- a Record whether social needs have been discussed during the review.
- **b** Select identified social needs from the multiselect drop down box as shown in Figure 14.
- c Add further information as free text where Read Codes are not available.

#### Figure 14: Social Needs page

emis C	📩 💋 象 🕫		EMIS Web Health Care System - Manchester Practice 2 - 23459	- 0 X
	Template Runner			x 🛯 🔍 🌒
	JONES, Adam (Mr)		Born: 08-Apr-1967 (46y) Gender: Male NHS No.: 560 575 3588 Usual (	GP: BURNS, Robert (Dr)
Add E	Template Runner			
	Pages	< Social needs		
Document	Long-term Conditions	Needs assessed	No previous	entry
Se Act	Symptoms	Needs identified	No previous     A Needs walking aid in home	entry
Template:	Clinical Assessment	Comments	B Needs waining all informer B Needs help on stairs C Difficulty with bathing	atus tive
Manches	Bloods and Urine		D Needs help with dressing E Needs help in toilet	uve
	Lifestyle		F Needs help with feeding G Needs help with cooking	
i 🖬	Medication		H Needs help with housework I Needs assistance with shopping	
	Comorbid Risk Assessment		J Needs help managing own financial affairs	
	Investigations			
	Education	_		
	Social			
	Vaccinations			
	Under Care and Referral			
	Follow up			
				Cancel
NHS Me				
🛃 star	🚺 🚺 4 Microsoft Outlook 🛛 👻 🚞	Final 🔁 EMIS web	🖉 Photo editor online / f 💦 EMIS Web Health Car	🛐 🍷 🔇 🚺 🛷 12:50

# **15** Vaccinations

- a Check that vaccinations associated with LTCs have been given.
- **b** Record exceptions (Figure 15).

#### Figure 15: Vaccinations page

Template Runner		Deres 00 Apr 1067 (460) Condex Male Millio No. 560 5	75 3500 Have On DUDAR Doba	× 4
JONES, Adam (Mr) Template Runner		Born: 08-Apr-1967 (46y) Gender: Male NHS No.: 560 5	75 3588 Usual GP: BUKINS, KUDel	
Pages	« Vaccinations			
ent	Shingles	×	No previous entry	
Long-term Conditions Ct Symptoms	Consent given for seasonal influer vaccination	nza	No previous entry	þ
te: Clinical Assessment	Seasonal influenza	×	No previous entry	ati
Bloods and Urine	Consent given for pneumococcal vaccine	A H/O: influenza vaccine allergy B No consent for seasonal influenza vaccination	No previous entry	tiv
📬 Lifestyle	Pneumococcal	C Seasonal influenza vaccination D Seasonal influenza vaccin given by other healthcare provider	No previous entry	
Medication		E Seasonal influenza vaccination declined F Seasonal influenza vaccination contraindicated		
Comorbid Risk Assessment		G Seasonal influenza vaccination not indicated	]	
Investigations				
Education				
Social				
Vaccinations				
Under Care and Referral				
Follow up				
				0
16				Cancel

# 16 Other services involved in the patient's care

- a Check the health and social services already managing aspects of the patient's care (Figure 16).
- **b** Update record to add services involved in the patient's care that are not already listed.

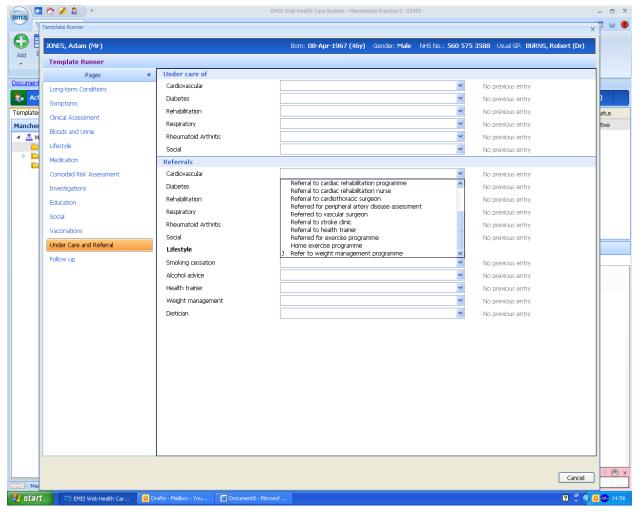
#### Figure 16: Under care of

Template Runner				X
JONES, Adam (Mr)		Born: 08-Apr-1967 (46y) Gender: Male NHS No.:	560 575 3588 Usual GP: BURNS, Rober	t (Dr)
Template Runner				
Pages	« Under care of			
Long-term Conditions	Cardiovascular		No previous entry	
Symptoms	Diabetes		No previous entry	
Clinical Assessment	Rehabilitation	A Under care of podiatrist B Under care of diabetes specialist nurse	No previous entry	
Bloods and Urine	Respiratory	C Seen in diabetic eye clinic D Seen by dietician	No previous entry	
	Rheumatoid Arthritis	D Seerb) dieddan	No previous entry	
Lifestyle	Social		No previous entry	
Medication	Referrals			
Comorbid Risk Assessment	Cardiovascular		No previous entry	
Investigations	Diabetes		<ul> <li>No previous entry</li> </ul>	
Education	Rehabilitation		No previous entry	
Social	Respiratory		No previous entry	
	Rheumatoid Arthritis		No previous entry	
Vaccinations	Social		No previous entry	
Under Care and Referral	Lifestyle			
Follow up	Smoking cessation		<ul> <li>No previous entry</li> </ul>	
	Alcohol advice		No previous entry	
	Health trainer		<ul> <li>No previous entry</li> </ul>	
	Weight management		No previous entry	
	Dietician		No previous entry	
				Cancel

# **17** Referral

- a Check referrals already made at previous appointments.
- **b** Add referrals discussed with the patient (Figure 17).
- c Review the number of referrals made for the patient. This may generate discussion regarding the practicalities of attending numerous appointments.

#### Figure 17: Referral



# 18 Follow-up

- a Check whether future review appointments have been scheduled (Figure 18).
- **b** Enter new appointment dates.
- c Amend dates due to cancellations.

#### Figure 18: Follow-up page

JONES, Adam (Mr)		Born: <b>08-Apr-1967 (46y)</b> Ge	ender: Male NHS No.: 560	575 3588 Usual GP: BURNS, Ro	obert (Dr)
Template Runner					
Pages	Coronary artery disease annual review		24-Mar-2014	No previous entry	~
Long-term Conditions	COPD annual review	Follow Up	24-Mar-2014	No previous entry	
Symptoms	Dementia annual review	Follow Up	24-Mar-2014	No previous entry	
Clinical Assessment	Depression annual review	Follow Up	24-Mar-2014	No previous entry	
	Diabetic annual review	Follow Up	24-Mar-2014	No previous entry	
Bloods and Urine	Heart failure annual review	Follow Up	24-Mar-2014	No previous entry	
Lifestyle	Hypertension annual review	Follow Up	24-Mar-2014	No previous entry	
Medication	Hypothyroidism annual review	Follow Up	24-Mar-2014	No previous entry	
Comorbid Risk Assessment	Peripheral arterial disease annual review	Follow Up	24-Mar-2014	No previous entry	
Investigations	Rheumatoid arthritis annual review	Follow Up	24-Mar-2014	No previous entry	
Education	Stroke/CVA annual review	Follow Up	24-Mar-2014	No previous entry	
Social	LTC 6 month review				
Vaccinations	COPD 6 monthly review	Follow Up	24-Mar-2014	No previous entry	
Under Care and Referral	Diabetic 6 month review	Follow Up	24-Mar-2014	No previous entry	
Follow up	Heart failure 6 month review	Follow Up	24-Mar-2014	No previous entry	
	Hypertension six month review	Follow Up	24-Mar-2014	No previous entry	
	Stroke 6 month review	Follow Up	24-Mar-2014	No previous entry	≡.
	LTC interim follow-ups				
	🔲 Asthma follow-up	Follow Up	24-Mar-2014	No previous entry	
	Date of next anticoagulant clinic appointment	Follow Up	24-Mar-2014	No previous entry	
	Depression interim review	Follow Up	24-Mar-2014	No previous entry	
	Diabetic dietary review	Follow Up	24-Mar-2014	No previous entry	
	Diabetic dietary review declined			No previous entry	
	Diabetic erectile dysfunction review	Follow Up	24-Mar-2014	No previous entry	
	Disability assessment - mental	Follow Up	24-Mar-2014	No previous entry	
	Physical activity brief intervention follow-up	Follow Up	24-Mar-2014	No previous entry	
	Podiatry follow-up	Follow Up	24-Mar-2014	No previous entry	
	Renal function monitoring	Follow Up	24-Mar-2014	No previous entry	
	Retinopathy follow up	Follow Up	24-Mar-2014	No previous entry	*
L	L				



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Collaboration for Leadership in Applied Health Research and Care (CLAHRC) Greater Manchester

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